Will Robotic Process Automation (RPA) Eliminate Jobs?

"It's unlikely," say most experts, though your job responsibilities will likely change. As routine tasks are increasingly performed by bots, your efforts should turn to higher level skills. Chances are, your job will get more interesting and rewarding.

In the longer term, RPA means **people will have more interesting work.** For 130 years we've been making jobs uninteresting and deskilled. The evidence is that it's not whole jobs that will be lost but parts of jobs, and you can reassemble work into different types of jobs.

A recent survey of business leaders found that the overwhelming majority believe artificial intelligence (AI) will create jobs, rather than eliminate them:

80% believe Al improves worker performance and creates jobs. • Narrative Science, 2015





Increased automation of tasks does not necessarily lead to loss of jobs—workforce augmentation, rather than replacement, may be a more likely outcome. By freeing up a person's time, employees can now focus on more advanced and engaging tasks, and over time organizations could see lower turnover, higher morale, and increased internal innovation.

- Deloitte, 2017

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